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Macy' s formal dresses

This season our carriers are busier than ever to get your orders as soon as possible. Once your order has been sent, the delivery carrier will have the most up-to-date status information and expected delivery date. See more information here. We want you to love your purchase, but if you are not completely satisfied, we are happy to accept most returns by post and in stores within 90 days of purchase for free. Exceptions are noted below. Returned items must be in an original, marketable state with original labels. Delivery and delivery fees are non-refundable. Note: Any new or lightly used cosmetic or aromatic product purchased at Macy's that does not meet your needs will be accepted for return. Extended return policy Our return periods are extended for purchases made between 31 December 2020. The following goods are excluded from this extension and normal return rules will apply: Apple Products, Tech Accessories and Technology Watches, Latest Action Goods, Furniture, Mattresses, Carpet Area, Lighting, Designer Goods, Seller Direct Merchandise, Bluemercury Merchandise, This Year's Beauty, Food & Drink and Macy's Optical. Please refer to the individual exceptions links for the applicable return policy. Extended Holiday Return Policy Furniture & Mattress Return Policy Exceptions to the 90-day Return Policy Fine and Bridge Jewelry and Watches Personal Care Items – Small electric Apple products can be returned within 14 days of purchase Apple merchandise can only be returned to Macy's stores selling Apple products; Apple items purchased online can be returned by post or in the relevant Area rug stores purchased online: Returns can only be done by post and cannot be returned to the store. Contact us at 800-289-6229 within 30 days of delivery to request a refund. Area carpets purchased in the store: Returns can be made at The Fine Carpet Gallery, located in selected Macy's stores within 7 days of receipt. Contact us at 888-241-8288 (available Mon-Fri, 9am-5pm ETC) to arrange a return pick-up (pick-up fees may apply). Note: Delivery fees and surcharges are not refundable to the carpet area. Returns based on preferences should return to the original state and include packaging materials. Back to Gore backstage goods can be returned to the Macy's Backstage store within 30 days of purchase. The goods must be unpasted and unchanged with the original labels attached. Back to Bluemercury's Top Bluemercury Merchandise returned by post or to a Macy's store with a bloomer's shop. We cannot accept goods purchased from bluemercury standalone stores. Designer goods including Gucci, Longchamp and Tous can be returned with labels attached within 14 days of purchase at a Macy's store bearing the brands. Alexander London's orders are Eligible for return or replacement of burberry goods can be returned within 30 days of the purchase or sale of goods can be returned within 14 days of purchase in Macy's Herald Square. All returned must be attached to burberry labels and, where applicable, the hygiene seal must be attached. All returns must include the original Louis Vuitton receipt merchandise can be returned within 30 days of purchase of Macy Herald Square Back in Top Destination Maternity items purchased online must be returned to the seller only by post. The items cannot be returned to Macy's stores. Returns are accepted within 30 days of the date of purchase and must be able to sell while labels are still attached. Items are not returned if they are worn, changed, or removed. Back to top dresses dresses can be returned within 60 days of purchase. Dress should be in easy condition with labels, still attached items are not returned if worn, changed, or tags removed back at the top of the fine and bridge jewelry and watches can be returned with price tags attached within 60 days of purchase Special order goods and items that have been changed for size are not eligible for return or replacement back to the top finish line shoes finish shoes athletic shoes can be returned within 45 days of purchase as long as your goods are misplaced and able to sell. Back in Top Food & Drink are not allowed for return or replacement. Returns are accepted only by post within 15 days of receipt. A prepaid return label is included in your package. Last act goods can be returned with labels applied within 30 days of purchase. Back to Top Lighting is returned due to customer preferences should be done by contacting customer service at 800-289-6229 within 30 days of receipt. Must be in original condition and with original packaging Can not be returned to the store or furniture galleries Transport delivery fees and additional charges will not be refunded charging fee of 15% will be appreciated back in Top Locker Room By Lids Merchandise Returns are accepted in any macy's store within 90 days from the date of purchase. Items in the last law must be returned within 30 days of the date of purchase. Back to top Macy's beauty goods Macy's Beauty Box merchandise is not eligible for return or replacement. Back to Top Macy's Optical Macy's Optical allows a return within 30 days of purchase with an original receipt. Your receipt is required at the time of return and the item must be in its original state. Back to Top Personal Assistance Items - Small Electrical Items and Small Electrical Products can be returned within 60 days of purchase. Back to Sunglass Hut Sunglass Hut purchases can be returned to original status within 90 days of purchase. Back to Top Tech Accessories Tech Accessories Accessories with Original Labels and Packaging can be returned within 14 days of purchase Special order items and items that have been changed for size are not eligible for return or replacement back in Top Tech watches watches with original labels and packaging can be returned within 30 days of purchase goods special order and items that have been changed for size do not qualify for return or replacement top you have proof of purchase: If you have your original cash, credit card that you used to purchase, your return label or packing error , you will receive a refund in the original form of payment This is a gift: If you have a gift candy, a return label or a bridal registration number, you will receive a refund in the form of a credit in the store You do not have proof of purchase: You may still be entitled to store credit for the lowest sale price of the goods within the last 180 days Note: Store credit can be issued as ez exchange card (can still be used as a Macy's gift card online or in the store) or a certificate for goods (can only be used in the store). We will credit your account(s) within 3-5 business days of receiving your return. It may take a few days to post activity to your account. For purchases made with multiple payment methods, your credit accounts will be refunded the amount originally charged, and the remaining amount can be issued in the form of a frequent goods card or goods certificate only, which is sent to your billing address for about 2-4 weeks. Once your winnings are received in the store, we will process your credit immediately. If you provide us with an email address, we will send you an email after you receive the return and your credit is processed. Depending on the bank's processing time, it may take a few days for your credit to affect your account. We offer free returns to the store or by post. Free return excludes gifts, food, gourmet gifts, beauty boxes, lamps, wall art, mirrors, furniture, mattresses and carpets for an area. Free returns do not apply to international orders. A scheduled return fee will be charged in the service areas. Return to store: Items purchased in the store must be returned to a store. Purchased online items can be returned by post or in store. Bring your original receipt. Isn't there a receipt? We may use the credit card you used to make the purchase, return label, return coupon, order or delivery confirmation or registry number to search for your information about you. At this time, we can't process curb returns. Return by post: Only purchased online items can be returned by post. Start Return: Please include only the items listed on the return label in the corresponding box. If you have multiple return labels, return the items to separate fields and apply the correct return label to each box to make sure you get the refund without Delays. Store Exchange Units: Items purchased in the store must be exchanged in a store. Purchased online items can be exchanged in a store or returned by post, and a new order for the item can be made online. Bring your original receipt. Isn't there a receipt? We may use the credit card you used to make the purchase, return label, packaging, order or delivery delivery registry number to search for your information about you. Exchanges by mail: Only purchased online items can be returned by mail. After completing your return, place a new order for the item at the current sales price. Start Return